

Newsletter

July—September 2011

What's Inside:

Upcoming Care Manager Monthly Conference Calls: 7/14/11, 8/11/11, 9/8/11

Upcoming CM+ Training

Additional Educational Opportunities

Erin Ehly is named OHSU Clinical Care Nurse of the Year

Erin Ehly, a former Care Management Plus student, was named the 2011 Oregon Health & Science University Clinical Care Nurse of the Year. Erin has worked at OHSU Internal Medicine for the last 3 years as a Care Manager and triage nurse.

“For the last 11 years I have worked primarily in community health clinics, federally qualified health clinics and primary care clinics. I have worked extensively in Infectious Disease and Internal Medicine and also I have worked in Surgery, Gastroenterology and as a Diabetic Educator. I have worked at OHSU Internal Medicine for the last 3 years as a Care Manager and triage nurse.

I am passionate about advocating for patients' needs. As a community health nurse, I strive to see the patient beyond only a medical diagnosis, but to incorporate a person's family, life history, cultural beliefs, education and community to deliver the best medical care possible. It is a pleasure for me to help patients navigate complex medical systems and provide education regarding disease process, medication and medical equipment. I hope to make each patient feel comfortable, supported, understood and empowered in their medical home at Internal Medicine.

It is an honor to have been awarded the Clinical Care Nurse of the Year. I feel that this award would not have been possible without the excellent physicians, nurses, medical assistants and phone staff that I work intimately with every day. I feel blessed to be in the nursing profession, as it has given me opportunities to grow, learn and stretch my limits in ways that would not be possible in other professions.”

-Erin Ehly

CM+ Conferences/Invited Presentations

+ AHRQ: Annual Conference, September 18-21, Bethesda,

Care Management Plus Learning Community Monthly Conference Calls

+ **Date:** 7/14/11
Time: 8:00-9:00 am PST
Topic: Elder Abuse
Expert: Elizabeth Garcia-Leavitt, Jewish Family Services

+ **Date:** 8/11/11
Time: 8:15-9:15 am PST
Topic: Five Golden Rules for Successful Aging
Expert: Frank Yanowitz, MD, Intermountain Healthcare and University of Utah

+ **Date:** 9/8/11
Time: 8:00-9:00 am PST
Topic: Dizziness: Causes and Evaluation
Expert: Janene Holmberg, Intermountain Hearing and Balance Center



Call log-in and dial instructions : Teleconference Number: 1.800.704.9804; Code: 768624# (audio)

Web Conference Login: <http://ohsu.acrobat.com/caremanagement>;

Select "Enter as a Guest", fill in your **Name**, and click "Enter Room" to begin.

Upcoming CM+ Training

August 31—September 1, 2011, Ontario, CA

Publications of Interest



Agency for Healthcare Research and Quality

The Agency for Healthcare Research and Quality (AHRQ) has prevention and care management program publications published in both English and in Spanish. Publications include "Men: Stay Healthy at Any Age" and "Women: Stay Healthy at Any Age".

100 free copies for health care professionals. Additional copies are \$15 for 100.

For more information, please visit the AHRQ website at www.ahrq.gov

Comments? Want to submit an article? Email: radicank@ohsu.edu