

Newsletter

October-December 2010

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Coming Soon:

Discussion Forum

Spotlight on: MedInfo 2010 13th World Congress on Medical and Health Informatics

MedInfo is the International Medical Informatics conference held every three years by the International Medical Informatics Association (IMIA). MedInfo 2010 was held in Capetown, South Africa from September 12-15, and featured partnerships for effective e-Health solutions with a particular focus on how

innovative collaborations can promote sustainable solutions to health challenges. CM+ Researcher and Web Developer Nima Behkami attended this conference to present his paper titled: "A Business case for HIT Adoption: effects of 'meaningful use' EHR financial incentives on clinic revenue." Among

all the student papers accepted for this conference, his was among eight selected for consideration for the prestigious award of best paper. We congratulate Nima for all his success in taking part of this exciting conference!

Care Managers: we need your help!

Care Management Plus has been selected as one of twelve sites across the U.S. to participate in a Medicare Chronic Care Practice Research Network demonstration evaluating different functions of care management information systems to improve quality and lower costs for high-risk Medicare beneficiaries. As we prepare to participate, we would like to draw upon the vast knowledge that you, our learning community, represent to help inform our involvement.

Thus, we'd value your participation in a survey which assesses the capability of different functions within health IT tools and the frequency with which those functions are used by care managers. The survey should take approximately fifteen minutes to complete and should be completed only by care managers. We would appreciate responses by Monday, November 1st.

Please visit the following link to view the survey: <http://www.surveymonkey.com/s/B5M67KC>

This survey will also help us in our continued efforts to create and promote IT tools that meet the needs of care managers, while satisfying new reimbursement requirements. We appreciate your willingness to complete the survey and welcome any feedback and comments. If you have questions, please contact Gwen Olsen at olsengw@ohsu.edu.



Care Manager Monthly Conference Calls

Call log-in and dial instructions : Teleconference Number: 1.800.704.9804; Code: 768624# (audio)

Web Conference Login:
<http://ohsu.acrobat.com/caremanagement>;

Select "Enter as a Guest", fill in your **Name**, and click "Enter Room" to begin.

Date: 10/14/10
Time: 8:00-9:00 am PT
Topic: Montreal Cognitive Assessment (MoCA) Screening Test
Expert: Kelly Davis Garrett, PhD, Intermountain Healthcare

Date: 11/4/10
Time: 8:00-9:00 am PT
Topic: Assessing for At-Risk Driving and Primary Care: Patient and Public Safety
Expert: Heather Welch, OTD, MS, OTR/L, Intermountain Healthcare

Date: 12/9/10
Time: 8:00-9:00 am PT
Topic: Heather Elwell, MS CCC-SLP, Intermountain Healthcare



CM+ Conferences/Invited Presentations This Quarter

- **ISQua:** International Society for Quality in Health Care 27th International Conference October 10-13, 2010, Paris, France (Olsen)
- **INFORMS:** Annual Meeting: Institute for Operations Research and the Management Sciences. November 7-10, 2010, Austin, TX (Dorr, Behkami)
- **AMIA:** American Medical Informatics Association. November 13-17, 2010. Washington, DC (Dorr)
- **GSA:** Gerontological Society of America 63rd Annual Scientific Meeting November 19-23, 2010, New Orleans, LA (Brunker)



Wrapping up the year with two Care Manager success stories

Within the time period 12/30/09-02/08/10 Earl was able to introduce and enroll a patient in a program and help him greatly improve his condition. The patient had poor compliance with checking blood sugar, was not on any diet, and did not exercise often. Earl used motivational interviewing to increase the patient's self-management, patient started attending diabetic class, started checking his blood sugar, seemed to be actively participating and following outlined treatment plan. Patient reported that his blood sugars were better controlled and was willing and appeared to be more compliant. Patient was motivated and verbalized understanding. –HealthCare Partners, CA

The patient was seen in the ED 20 times from the beginning of this year to June 2. All visits were for the same complaint: abdominal pain, nausea & vomiting, a complication from her diabetes and having poorly controlled blood sugars. The Patient has had five ED visits in the last five months; one in the last two months. Her current PAM level is now 4. With the help of caregivers, she now adheres more closely to her diabetic regimen, and making an effort to track her diet and medications more consistently. She knows now to call us at the clinic before her issues become crises. And she is now having more 'good days'. –Sylvia, PeaceHealth, OR

Comments? Want to submit an article? Email: radicank@ohsu.edu

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